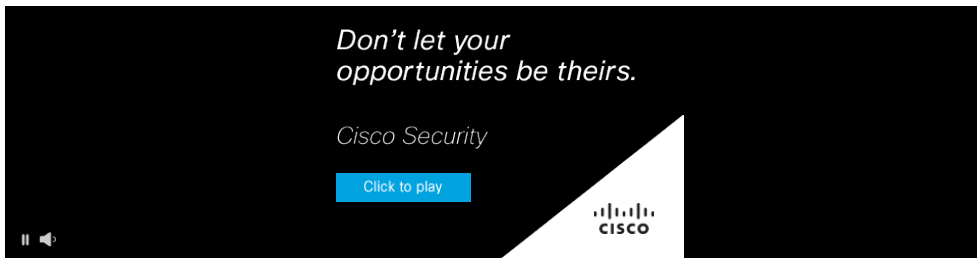


Exhibit 2



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Spyhunter keep PC in a boot loop state

Started by chesterella , Mar 15 2015 04:07 PM

Please log in to reply

3 replies to this topic

chesterella

#1



Members
2 posts
OFFLINE

Local time: 04:58 PM

Posted 15 March 2015 - 04:07 PM

Hi, I have installed Spyhunter two days ago, and today I started to get this weird error. What happens is that when I login, a GRUB4DOS screen comes with three options "SpyHunter", "Windows XP" and "Windows Vista?!" (I have installed only Windows 8 and Linux), and then after selecting Spyhunter changes to a blue and grey screen where it starts verifying things. After the verification, it always says that it deleted a file that it found "suspicious" and then restart my computer. The problem is that I simply cannot leave this loop to initialize my system, nor install or make any chances on archives that would maybe solve the problem.

Also, right after selecting "SpyHunter", it says that it is "Searching for Windows", and then "Can't open 'dev/sdc': no medium found". I really don't know what to do. Could anyone please help me with it? Thank you so much.

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"Fix Windows Update"

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Serious Noize

#2 

Members
6 posts
OFFLINE

Local time: 03:58 PM

Posted 15 March 2015 - 05:05 PM

chesterella, on 15 Mar 2015 - 2:07 PM, said:

Hi, I have installed Spyhunter two days ago, and today I started to get this weird error. What happens is that when I login, a GRUB4DOS screen comes with three options "SpyHunter", "Windows XP" and "Windows Vista7" (I have installed only Windows 8 and Linux), and then after selecting Spyhunter changes to a blue and grey screen where it starts verifying things. After the verification, it always says that it deleted a file that it found "suspicious" and then restart my computer. The problem is that I simply cannot leave this loop to initialize my system, nor install or make any chances on archives that would maybe solve the problem.

Also, right after selecting "SpyHunter", it says that it is "Searching for Windows", and then "Can't open 'dev/sdc': no medium found". I really don't know what to do. Could anyone please help me with it? Thank you so much.

You should read the thread at this link. It explains everything. Good luck.

<http://www.bleepingcomputer.com/forums/t/550005/spyhunter-vs-malwarebytes-vs-iobit/#entry3491488>

chesterella

#3

TOPIC STARTER

Posted 15 March 2015 - 06:32 PM



Serious Noize, on 15 Mar 2015 - 3:05 PM, said:

Members
2 posts
OFFLINE

Local time: 04:58 PM

~~chesterella, 15 March 2015 - 06:52 PM, said:~~

Hi, I have installed Spyhunter two days ago, and today I started to get this weird error. What happens is that when I login, a GRUB4DOS screen comes with three options "SpyHunter, "Windows XP" and "Windows Vista/7" (I have installed only Windows 8 and Linux), and then after selecting Spyhunter changes to a blue and grey screen where it starts verifying things. After the verification, it always says that it deleted a file that it found "suspicious" and then restart my computer. The problem is that I simply cannot leave this loop to initialize my system, nor install or make any chances on archives that would maybe solve the problem.

Also, right after selecting "SpyHunter", it says that it is "Searching for Windows", and then "Can't open 'dev/sdc': no medium found". I really don't know what to do. Could anyone please help me with it? Thank you so much.

You should read the thread at this link. It explains everything. Good luck.

<http://www.bleepingcomputer.com/forums/t/550005/spyhunter-vs-malwarebytes-vs-iobit/#entry3491488>

I read the topic, but the problem is that I can't even start Windows anymore! It simply blocked my Operational System! :/ So I can't uninstall, run regedit, etc. I'm simply forever inside this loop :/

 Edited by chesterella, 15 March 2015 - 06:52 PM.

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Serious Noize

#4 



Members
6 posts
OFFLINE

Local time: 03:58 PM

Posted 15 March 2015 - 07:32 PM

Do you have your original Windows installation Disc? If so maybe you can boot your system from that disc, if so go to the operating system and select to uninstall SPY HUNTER.

If you can't do that, have you looked in your BIOS to see what your booting options are? You might can change some things from there.

It sounds as though you only have one computer and no other options to get outside resources to fix your system?

Maybe someone more qualified can advise you better than me. I'm not a novice PC user, but I am not someone trained to spot PC problems when I can't see them in front of me.

Good luck.

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